

Job Reference:
Job Title: Quality Engineer
Reports to: Quality Manager
Closing Date (If applicable): N/A
Start Date: Immediate

Hanover Displays Limited is a worldwide, leading manufacturer of passenger information systems for the public transport industry. All design and development, and the majority of production, is carried out at our head office in Lewes, East Sussex. We are proud to have a friendly open environment in our Development department and are looking for talented professionals to join us at an exciting time of growth and technological & organisational change.

A competitive salary package is available, including contributory pension scheme and 22 days holiday per annum.

Key Objectives	<ul style="list-style-type: none"> • Point of contact for production and/or customer quality non-conformances. • To measure, analyze and report on non-conformances. • To establish root cause, eliminate & prevent recurrence of problems. • To liaise with vendors and all internal teams as required. • To participate in activities relating to vendor approval and environmental compliance. • To plan and carry out internal and vendor audits. To lead & develop internal audit team if required. • To participate in establishing, implementing, maintaining and improving processes required by the company's quality and environmental management systems.
Requirements	<ul style="list-style-type: none"> • To communicate with all staff in a courteous and clear manner. • To have an enthusiastic and positive approach to tasks and setbacks. • To have an organised and methodical approach to tasks. • To use own initiative and self-manage/prioritise own workload. • To have a Team Approach and attend/contribute to meetings as required. • To be punctual in attendance & complete tasks by agreed deadlines. • Flexibility when required. • Tidy and organised work place, tools and equipment supplied are looked after and used responsibly. • To follow all company policies & procedures including quality, environment, H&S and in staff handbook.

Essential Skills	<ul style="list-style-type: none"> • HNC or equivalent in engineering related discipline. • Minimum 3 years' experience in a similar role. • Good working knowledge of ISO9001 and ISO14001. • Inspection of electronic and mechanical parts, PCB, Wiring and Final assemblies. • Interpretation of part and assembly documentation, Mechanical CAD Drawings, BOM's, WI's. • Experience of problem solving process. • Experienced in the implementation and improvement of quality processes. • Computer Literate, able to create & maintain MS word, excel & PowerPoint documents to high standard • Excellent standards of verbal and written communication.
Desired Skills	<ul style="list-style-type: none"> • 8D Problem solving process • DMAIC Methodology. • FMEA • REACH Legislation for Electrical products. • Internal auditing.
Tasks and Duties	<ul style="list-style-type: none"> • Respond to production and customer reports of non-conformances. • Perform or coordinate visual inspection\electronic testing to determine whether items are conforming or non-conforming. • Follow 8D process for customer\ internal non-conformances\problems, including : <ul style="list-style-type: none"> - Carry out \ Coordinate actions required for containment of materials. - Carry out root cause analysis. - Develop and implement permanent corrective actions and actions to prevent recurrence. • Visit and correspond with Vendors as required by the 8D problem solving process. • To maintain database of customer\internal non-conformances. • To create, amend, distribute and collect production quality check sheets on regular basis. • Measure & Analyse data from check sheets & NC databases to create regular reports. • Develop and maintain Internal and Vendor Audit plan. • Execute Internal and Vendor audits in accordance with audit plans. • To carry out Vendor Approval tasks as directed by Quality Manager. • To represent quality at the weekly production team meeting. • To contribute to team effort by accomplishing related results as needed and directed by Department Management • To carry out any other duties as deemed necessary by your Department Manager

Contact Information:

Email us with your CV including details of your qualifications, experience and availability at gtomlin@hanoverdisplays.com